



## FAQ from the Community Regarding The City of Page and COVID-19

### Questions from the Community

1. Q: Which City services are considered “essential”, and are they operating in Page?

*A: Essential government services in Page are police, fire, electrical power, water, etc. We have them all in Page, and all are operating properly. Governor Ducey further defined the term “essential services” in executive order 2020-12 (March 23, 2020). The City of Page intends to fully comply with the executive order. Please visit <https://azgovernor.gov/executive-orders> for details.*

2. Q: Is the City closing the Library?

*A: Limited closure only. The library is conducting curbside service. Books may be checked out online, and then you can call or email the library to notify them of the time you will arrive to collect your materials. Please contact the library at 928-645-4270 for details.*

3. Q: Is the City closing the Community Center?

*A: Yes, it has been closed. Please contact the Community Center at 928-645-2600 for details.*

4. Q: Is the Community Center still providing lunches?

*A: Take-out meals are still being provided. Please contact the Community Center at 928-645-2600 for details.*

5. Q: Is the City still operating Meals-on-Wheels?

*A: The Meals-on-Wheels program is still operating, with some changes. Patrons should contact the Community Center at 928-645-2600 for details.*

6. Q: Are there water or other utility shortages?

*A: No. Page Utility Enterprises (PUE) is operating normally and there are no anticipated water or power shortages. Landscaping and gardening are great activities to do during an at-home quarantine.*

7. Q: I am experiencing financial hardship due to COVID-19. Will my utilities be shut off if I cannot pay?

*A: There are no plans to do any utility shut offs in the short term. PUE has payment plans available. Please contact them at 928-645-2419 for details. It is recommended that you contact them early rather than waiting until your bill is due.*

8. Q: We see all this talk about loans and grants for businesses, but what about individual people? Is there anything available for me?

*A: Suggest contacting Arizona Department of Economic Security. Their website is <https://des.az.gov/contact>*

9. Q: With Governor Ducey having activated the National Guard, are they coming to Page?

*A: Not that we are aware of, and not likely. If that changes, we will advise the public.*

10. Q: I have other medical problems, am I still able to see my doctor or be seen elsewhere?

*A: You should contact your medical provider(s) directly.*

11. Q: I have medication I take on a regular basis, am I able to get more when I need it?

*A: You should contact your pharmacy directly.*

12. Q: Since there are now confirmed COVID-19 cases in Page, what is the City's plan going forward?

*A: Follow state and county health department guidelines, do our best to "stop the spread", and continue essential services.*

13. Q: Are hotels planning on closing their doors for everyone, including truckers?

*A: This is currently the decision of the hotel owner. Page is following the direction of the state and will continue to advise the public if changes occur.*

14. Q: If I need emergency services, are those still available?

*A: Yes. Business as usual for the police and fire departments.*

15. Q: Will more stores be providing a time when only seniors can shop; what days and times?

*A: We suggest contacting the stores directly. The Mayor has spoken directly to many of the managers and expressed his desire for them to offer longer shopping times.*

16. Q: Is there a list of the restaurants still open, including phone numbers, so we can order carry out?

*A: Chamber of commerce has a list. Please visit [www.pagechamber.com](http://www.pagechamber.com), or contact your favorite restaurants directly.*

17. Q: Are the water tanks in the area near the water tower and Shell station going to be shut down?

*A: We can only speak for the City location at the water tower located on Aqua Street. This will remain open. Please contact PUE for additional details.*

18. Q: I have lost my job because of COVID-19, what do I do now?

*A: Suggest contacting Arizona Department of Economic Security. Their website is <https://des.az.gov/contact>*